

Supply Chain, staffing and other issues continue to present challenges for businesses

Thursday, October 14, 2021

COVID-19 related effects are still being felt in many business sectors, including staffing in terms of hiring and also existing staff who may get or are exposed to COVID. In addition, various supply chain problems are impacting businesses, including delivery of bulk food orders for restaurants, trucking slowdowns, and cardboard shortages. These supply chain related issues are happening right now here in PebbleCreek, and throughout the state and country

As a result, your Food and Beverage operation wanted to reach out to inform the community that we are making every effort to keep operations as smooth and normal as possible, but on a day-to-day basis, you may see some variance in staffing levels or offerings on menus.

Shortages may cause service times to be delayed and you may need to wait for a table, even though there are one, two or more that are unoccupied. Service staff can only properly serve so many tables, so please understand that we may not be able to seat a full restaurant of tables every day, depending on the variance in staff availability.

Regarding menus, our bulk delivery from Sysco was not received this week due to driver shortages. We did not receive many menu items and as a result, some items on the menu may not be available until the next delivery. We will do our best to keep you informed, and are currently in the process of trying to stock up on as many menu staples and specialty items as possible and that our cold storage will allow.

We are hopeful that these issues impacting not just PebbleCreek, but the country as a whole, begin

to normalize. Until then, patience and understanding as we navigate these many difficult issues is appreciated.

Also to note, we continue to actively seek staff to fill positions and we remain hopeful that we can return to optimal staffing levels soon.

Source: Melissa Gonzales, Director Food and Beverage